

Addendum 1 – MCWD Utility Network Request for Proposals

Questions and Responses

1. Does MCWD have any objections utilizing offshore resources to perform some of the services solicited by a client?

No, MCWD does not have any objections to a Proposer utilizing offshore resources in their Delivery Model, as long as the quality assurance component of the project and primary contacts utilize onshore resources. It will also be important to MCWD that ongoing support and requests after the project completion be channeled through onshore resources, but we do not have a problem with offshore resources being utilized in the Delivery Model.

2. Do you have a use case for Workflow Manager?

MCWD currently does not have an identified use case for Workflow Manager. However, MCWD would welcome a discussion where integration of Workflow Manager would support daily operations and processes.

3. Does the District intend to clean the data with their own staff or have the vendor staff complete this task?

MCWD is not opposed to assisting with clean-up of the data. MCWD is hoping the Proposer will identify data clean-up tasks and provide options to complete the work themselves or delegate MCWD staff support. MCWD is happy to find a balance between the two, based on cost and schedule.

4. Do you have a preference for Cloud vs on-premises?

On-premises is preferred. MCWD is in the process of replacing their GIS server hardware and will have ample room for growth and additional virtual machine space (VM) should it be needed. However, MCWD is open to the conversation to have some components supported via the cloud.

5. What is your asset management software?

MCWD utilizes Manager Plus Lightning as its Asset Management software. There is currently not a strong tie between Manager Plus and our GIS system. However, MCWD is open to the conversation to have some components of the Utility Network integrated with Manager Plus or recommendation.

6. RFP Section 4.3. Proposal Format and Content. The bullet "Exhibits and Examples." Can you provide any clarity or guidance in terms of what you are looking for in this section of the RFP?

MCWD is looking for exhibits and examples that will support the overall proposal, and help us understand to the extent possible, what final UN products will look like for MCWD. This is a fairly open-ended forum for the Proposer to show samples of the work they will perform.